

# ArcSketch 1.0 Installation FAQ

(Please also search and use the discussion forums)

## QUESTION

## ANSWER

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I already have an older version of ArcSketch installed; how should I install a newer version?

You must uninstall the older version first. Open the Add or Remove Programs control panel, select "ArcGIS ArcSketch," and click Remove. Once you've uninstalled the previous version, run the installer and it will install the new version.

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What happens to my symbol sets when I uninstall ArcSketch, or when I install a newer version?

The uninstall process will remove the InstallDir\ArcSketch directory (typically C:\Program Files\ArcGIS\ArcSketch) and all of its contents. It will not touch the \My Documents\ArcSketch directory. That typically means that none of the symbols which you created or edited will be lost. When you install a newer version, InstallDir\ArcSketch\Styles will be created, if necessary, and populated with a clean set of style files for use by ArcSketch. When you run ArcSketch, it checks for the existence of \My Documents\ArcSketch\Styles, and, if necessary, creates it and copies styles into it from InstallDir\ArcSketch\Styles.

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How do I know what version of ArcSketch is installed, if any?

Click Start > Control Panel > Add or Remove Programs. If ArcSketch is installed, you will see "ArcGIS ArcSketch" listed. Alternatively, you can open ArcMap and click View > Toolbars, and see if ArcSketch is listed; if it is listed, then ArcSketch is installed.

In the "Add or Remove Programs" control panel, if you find and select "ArcGIS ArcSketch," then click on "Click here for support information" (just below the words "ArcGIS ArcSketch"), you will see the version number displayed. Or, if you have opened the ArcSketch toolbar, then display the ArcSketch Symbol Palette, you can click Help > About ArcSketch at the top of the Symbol Palette in order to view the version number.

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