

ArcReader Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

ArcReader 8.x, 9.x, and 10.x:

ArcReader is supported as part of a customer's ArcGIS Publisher extension support plan. Please view the ArcGIS Product Life Cycle for more details.

ArcReader, acquired as a free download without ArcGIS Publisher, is not supported by ESRI's Technical Support.