

Esri Business Analyst Server Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Notes:

- This product moves from the General Availability phase to the Mature Phase when a new version is released. Only the latest software release receives software patches or hot fixes.
- All service packs, patches, and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
10.0	Oct 2010	X				2011 Data – May 2012 2010 Data – Oct 2010
9.3.1	Sep 2009			X Dec 2010		2009 Data
9.3	Dec 2008			Dec 2009	X March 2011	2008 Data
9.2	Jan 2008			Mar 2009	X March 2011	2008 Data – Jul 2008 2007 Data – Jan 2008