

ESRI Business Analyst Desktop Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Notes:

- This product moves from the General Availability phase to the Mature phase when a new version is released. Only the latest software release receives software patches or hot fixes.
- The Business Analyst Segmentation Module add-on carries the same Product Life Cycle as the main Business Analyst Desktop product.
- Business Analyst Canadian Edition versions are represented by "CAN" in the table below.
- All service packs, patches, and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
10.0 CAN	Feb 2011	X				2011 Data – Nov 2011 2010 Data – May 2011
10.0	Sep 2010	X				2011 Data – May 2012 2010 Data – Sep 2010
9.3.1 CAN	Dec 2009			X April 2012		2009 Data
9.3.1	Jul 2009			X Sep 2010		2009 Data
9.3 CAN	Oct 2008				X Jun 2011	This is a retired version 2008 Data
9.3	Sep 2008			X Jul 2009		2008 Data
9.2 CAN	Feb 2008				X Jun 2011	This is a retired version 2007 Data
9.2	May 2007				X Jun 2011	This is a retired version 2008 Data – Jul 2008 2007 Data – May 2007
9.1	Jul 2005				X Jul 2009	This is a retired version 2006 Data – Aug 2006 2005 Data – Jul 2005
9.0	Nov 2004				X Sep 2008	This is a retired version 2004 Data
2.0c/8.3c	Oct 2004				X May 2007	This is a retired version 2004 Data
8.3	Jan 2004				X May 2007	This is a retired version 2003 Data
2.0a/2.0b	Jul 2003				X May 2007	This is a retired version 2003 Data