

ArcGIS Web Mapping Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Notes:

- ArcGIS Web Mapping includes the following products:
 - ArcGIS API for Javascript
 - ArcGIS API for Flex*
 - ArcGIS API for Silverlight/WPF
 - ArcGIS API extension for Google Maps
 - ArcGIS API extension for Bing Maps
 - ArcGIS Mapping for MS SharePoint
- Technical support for the ArcGIS Web Mapping products is provided to ArcGIS Server licensed users; users that have purchased the product for commercial use deployment, or users that have purchased Technical Support via EDN.
- Dates listed in a support column provide the date on which the product entered that support level
- To the effect of their Product Release Cycle the Release Date for the ArcGIS Web Mapping products matches that of ArcGIS Server.
- The extended support level does not apply to the ArcGIS Web Mapping products as no hot fixes or service packs are provided for them.

| Version | Release Date | General Availability | Extended Support | Mature Support | Retired | Notes |
|---------|--------------|----------------------|------------------|----------------|---------|---|
| 2.x | May 2010 | X | | | | Product enters Mature Support level with the release of ArcGIS 10.1 |
| 1.x | June 2008 | | | X | | |

* Also includes ArcGIS Viewer for Flex starting at the 2.1 release