

ArcExplorer Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

ArcExplorer Version 3 and beyond:

ArcExplorer is supported as part of a customer's ArcIMS support plan. Please view the ArcIMS Product Life Cycle for more details.

ArcExplorer, acquired as a free download without ArcIMS, is not supported by ESRI's Technical Support.

ArcExplorer through Version 2.x:

ArcExplorer is supported as part of a customer's MapObjects IMS support plan. Please view the MapObjects IMS Product Life Cycle for more details.

ArcExplorer, acquired as a free download without MapObjects IMS, is not supported by ESRI's Technical Support.