

ArcWeb Services Solutions Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Notes:

- The ArcWeb Services Solutions are complete stand-alone applications geared to meet the needs of a specific audience. These include ArcWeb Explorer, Business Analyst Web Services, Address Manager, MapStudio and ArcWeb Toolbar.
- All patches and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
ArcWeb Explorer V2006	Jul 2006				X Jan 2010	This is a retired version.
Business Analyst Web Services	Nov 2005				X Jan 2010	This is a retired version.
Address Manager V2006	Nov 2005				X Jan 2010	This is a retired version.
MapStudio 3.1	Jun 2005				X Jan 2010	This is a retired version.
MapShop 3.1	Jan 2005				X Jan 2010	This is a retired version. 6/15/05 – MapShop renamed as MapStudio.
MapShop 3.0	Sep 2003				X Jan 2010	This is a retired version.
MapShop 2.0	Feb 2003				X Jan 2010	This is a retired version.
ArcWeb Toolbar for ArcGIS 1.1	Jun 2004				X Jan 2010	This is a retired version. 11/06 – This product was integrated into ArcGIS 9.2.
ArcWeb Toolbar for ArcGIS 1.0	Jul 2003				X Jan 2010	This is a retired version.