

Job Tracking for ArcGIS (JTX) Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Notes:

- **Job Tracking for ArcGIS has been renamed "ArcGIS Workflow Manager" at 10.** ArcGIS Workflow Manager has the same release schedule as ArcGIS Desktop and detailed information of the product life cycle is covered in the [ArcGIS Desktop Product Life Cycle](#). ArcGIS Workflow Manager Server has the same release schedule and product life cycle as the main [ArcGIS Server product](#).
- All patches and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
JTX 9.3.1	May 2009		X June 2010			
JTX 9.3	Jul 2008		X June 2010			
JTX 3.0.1	Jan 2007			X May 2009		Will be retired with the release of ArcGIS 10.1
JTX 3.0	Dec 2005				X - June 2010	This is a retired version
JTX 2.1	Dec 2004				X - Dec 2008	This is a retired version
JTX 2.0	Apr 2003				X - June 2007	This is a retired version