

July 25, 2008

To: Users of ArcInfo Workstation

Subject: Important Announcement—ArcInfo 9.3 Workstation Database Integrator (DBI) and Platform Deprecation

ESRI has always been committed to providing our customers with the highest level of support and service. However, over time, some components of mature ESRI software must be marked for deprecation. Deprecation means that a particular feature is included in the product but that the support for this feature is now at the mature support level:

- No patches or hot fixes
- No new functionality
- No certification
- Phone support
- E-mail/Fax support
- Online Support Center

After discussing this with key customers, ESRI has made the decision to deprecate ArcInfo Workstation Database Integrator (DBI) at 9.3. This means that DBI will not be included with the next release after 9.3.

In addition to DBI, 9.3 will be the last workstation release to support the HP-UX PA-RISC and Windows 2000 Professional operating systems.

We recognize the investment our customers have made in ArcInfo Workstation software, related hardware, and staff training, so we want to assure you that we will continue to support ArcInfo Workstation.

If you have any questions, please contact your local ESRI regional office manager or international distributor.

Sincerely,

Dirk Gorter  
Director of Products Management  
ESRI