

Official ArcGIS Release Candidate Rules

Eligibility: The ArcGIS Release Candidate Incentive Program is open to any individual who is interested in sharing their technical expertise and software experiences with the ESRI User Community and ESRI Support Services. ESRI employees, International Distributors and their family members are not eligible to win any of the prizes. Laws vary by state; this contest is void where prohibited.

No Purchase Necessary: No purchase of any ESRI software, data, or service, nor use of any specific brand or product, is necessary to participate in and submit an entry in order to be eligible for the contest.

Deadlines: The official cutoff date for point accumulation for this program is June 30th, upon which time the winners will be determined. Program winners will receive an e-mail or telephone notification of their winning.

Forms of Entry: The mechanism for entry for the ArcGIS Release Candidate Program shall be to upload answers to user questions via the Internet and the ESRI Discussion Forum Web page; and submitting support requests to ESRI Support Services via phone at 1-888-377-4575 or web at <http://support.esri.com>

Publicity: As a condition of award acceptance, the ArcGIS Release Candidate Program winners agree to allow ESRI to publish their names, organization names, and point totals in all mediums of communication now known or later developed.

Odds: Odds of winning will vary depending on the number of technical support questions posed by users, the first uploaded answer to correctly solve the user's issue, the number of support requests submitted and surveys conducted.

Disclaimers: Entrants shall assume all responsibility for ensuring their uploaded answers, support requests and survey responses are received by ESRI within the proscribed entry deadlines. ESRI assumes no responsibility for lost upload transmissions or lost or delayed mails.

IN ESRI'S SOLE DISCRETION, ESRI RESERVES THE RIGHT TO DISCONTINUE CONTEST WITHOUT PRIOR NOTICE OR NOT TO GRANT ANY AWARDS IF THE SUBMITTED ENTRIES DO NOT MEET THE CRITERIA SET FORTH HEREIN. AWARDING OF POINTS IS DETERMINED BY ESRI AND IS NOT SUBJECT TO APPEAL.

BOTH PARTIES EXPRESSLY ACKNOWLEDGE AND AGREE THAT THE INTERNET (INCLUDING, WITHOUT LIMITATION, THE "WWW") IS A NETWORK OF PRIVATE AND PUBLIC NETWORKS, AND THAT (i) THE INTERNET IS NOT A SECURE INFRASTRUCTURE, (ii) NEITHER PARTY HAS CONTROL OVER THE INTERNET, AND (iii) THAT NEITHER PARTY IS LIABLE FOR DAMAGES UNDER ANY THEORY OF LAW RELATED TO THE DISCONTINUANCE OF OPERATION OF ANY PORTION OF THE INTERNET THAT PREVENTS THE ENTRANT FROM UPLOADING THEIR ENTRY OR ESRI'S ABILITY TO RECEIVE THE ENTRY WITHIN THE PROSCRIBED DEADLINES.

IN NO EVENT SHALL ESRI BE LIABLE TO ENTRANT FOR COSTS RELATED TO ANSWERING USER ISSUES, COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, LOST PROFITS OR WINNINGS, LOST SALES OR BUSINESS EXPENDITURES, INVESTMENTS, OR COMMITMENTS IN CONNECTION WITH ANY BUSINESS, LOSS OF ANY GOODWILL, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THIS CONTEST, HOWEVER CAUSED, ON ANY THEORY OF LIABILITY, AND WHETHER OR NOT ESRI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

Taxes and Expenses: ArcGIS Release Candidate Program winners may be responsible for income or use taxes on the value of the prize awarded.