

July 25, 2008

To: Users of ArcGIS Server Enterprise

Subject: Important Notification—ArcGIS Server 9.3 Deprecation Notice for CAD Client and Selected Operating System and Database Management System Releases

ESRI has always been committed to providing our customers with the highest level of support and service. However, over time, some components of mature ESRI software must be marked for deprecation. Deprecation means that a particular feature is included in the product for the current release but that the support level for this feature is now mature support and the component or platform will not be supported in the next release. Mature support includes

- No patches or hot fixes
- No new functionality
- No certification
- Phone support
- E-mail/Fax support
- Online Support Center

At 9.3, ESRI will be deprecating the ArcSDE CAD Client technology. We recognize the investment our customers have made in ArcSDE CAD Client-related software, hardware, and staff training, so we are working on better alternatives to the CAD Client for our next release that allow CAD software from Autodesk to work in a more integrated manner with an RDBMS-based geodatabase.

In addition to ArcSDE CAD Client, at 9.3, ESRI will deprecate support for the following operating systems and DBMS releases:

- HP-UX for PA-RISC for Oracle- and Informix-based customers
- Windows 2000 Server for Oracle-, Microsoft SQL Server-, Informix-, and DB2-based customers
- Oracle 9iR2
- SQL Server 2000

With the exception of HP-UX for Informix, we continue to support HP-UX, Windows Server, Microsoft SQL Server, and Oracle on newer releases. The newer release alternatives to consider for each of the above are

- HP-UX on Itanium II for Oracle-based customers
- Windows Server 2003 and 2008
- Microsoft SQL Server 2005 and 2008
- Oracle 10gR2 and 11g

If you have any questions regarding this deprecation announcement, please contact your local ESRI regional office manager or international distributor.

Sincerely,

Dirk Gorter
Director of Products Management
ESRI